

Barriers to data collection

Experiences from Slovak field experiments

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CIVITA CENTER



WHAT ARE THE MOST COMMON BARRIERS THAT HINDER WORK WITH DATA CONCERNING CITIZEN'S BEHAVIOR?



**WHAT ARE THE MOST COMMON
BARRIERS THAT HINDER WORK
WITH DATA CONCERNING
CITIZEN´S BEHAVIOR?
ARE MINE SAME AS YOURS?**



BARRIER #1:

**PUBLIC ADMINISTRATION DOES
NOT SYSTEMATICALLY COLLECT
APPROPRIATE DATA**



BARRIER #1:

„We know what’s the best for our user/customer...”

„We do work with data, but unsystematically and over informal channels...”

„We don’t need more data, we know enough - we know what does it do to our budget...”

„We don’t have time to think about it...”

BARRIER #2:

HUMAN FACTOR

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LACK OF:

- INNOVATION MINDSET
- WORKFORCE
- SOFT SKILLS / EXPERTISE



BARRIER #3:

PRIVACY CONCERN

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GPDR

FAILURE TO COLLECT THE NECESSARY CONSENT



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